

## Customer Comments & Complaints Card

If you would like to make a general comment regarding our service or if you have a suggestion please complete and return this customer comment card. You may hand the completed comments card to a member of staff, drop it in to reception, email to [aisling@kkccc.ie](mailto:aisling@kkccc.ie) or return by post to:

**Gretta Murphy**  
**Kilkenny County Childcare Committee**  
**Kilkenny Education Centre Campus,**  
**Seville Lodge,**  
**Callan Road,**  
**Kilkenny.**

**We will maintain a record of all returned comment cards**

**How satisfied were you with the quality of the service you received?**

Very satisfied \_\_\_\_\_

Satisfied \_\_\_\_\_

Dissatisfied \_\_\_\_\_

Very dissatisfied \_\_\_\_\_

**Did you receive a prompt and efficient service?**

Yes \_\_\_\_\_

No \_\_\_\_\_

**Were you treated in a friendly and courteous manner?**

Yes \_\_\_\_\_

No \_\_\_\_\_

**Have you any further comments on the service you received or any suggestion for improving the quality of the service?**

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***Thank you for taking the time to complete this form***